Your platform for everything on water and wastewater services along the Danube!

Want to know how your utility company is doing compared to others in the region? Looking for the next training on Non-Revenue Water? Need the latest report on wastewater treatment in the European Union? Wish to check Business Opportunities at a glance?

It’s all on DANUBIS.org!

What is DANUBIS.org?

DANUBIS.org (Danube Utility Benchmarking and Information Sharing) is an online knowledge space of resources on water and wastewater services in South-East, Eastern, and Central Europe. It was launched in May 2014 by the World Bank and IAWD, the International Association of Water Supply Companies in the Danube River Catchment Area, with financing from the Danube Water Program.

DANUBIS.org is an open knowledge space – everyone can upload new resources, events or news. Check it out yourself and join the more than 11,000 users from the region and beyond who have used DANUBIS.org since 2015.

The latest news from the sector
> An elaborated utility benchmarking database to create detailed water and wastewater utility performance reports
> Overview of current business opportunities in the region
> Regional and technical resources, reports, publications and manuals
> All of the sector’s events... And much more!
What can DANUBIS.org do for me if I am a...

... Local Government Representative? Use the UTILITY PERFORMANCE SCORECARD to quickly understand in which areas your utility company is doing well and where it needs to improve, compared to similar companies in the region.

... Utility manager? Obtain a comprehensive UTILITY BENCHMARKING REPORT allowing you to compare, point by point, the performance of your company with that of similar benchmark companies.

... Policy maker? Quickly understand how the water utility sector in your country compares to other countries with the COUNTRY REPORTS, and find key strategic documents from neighboring countries using the COUNTRY RESOURCES section.

... Sector Professional? Get information on EVENTS AND TRAINING that might help you brush up your knowledge of sector trends. Or check on technical documents on the topic of your interest.

... Regulator? Use the regional UTILITY DATABASE to benchmark the performance of the companies you oversee against that of other countries.

... Researcher/Lecturer? Quickly scan the SECTOR RESOURCES to understand what others are doing. Download a complete COUNTRY PROFILE to teach your students.

... Utility performance data manager? Create and manage your own COUNTRY PORTAL to make the utility performance data you collect available to any user, in your local language. Better yet - join the DANUBIS Data Collection and Management platform to offer an online data entry, validation and management interface to your utility companies.

How do I use DANUBIS.org if...

... I want to assess utility performance?

The DANUBIS.org utility database is based on the IB-Net (International Benchmarking Network) database and contains performance indicators from 600 utilities in the Danube region over 15 years and is frequently updated.

The utility performance scorecard gives you a quick, standard overview of any utility in the database compared to similar benchmark companies. Download it as a pdf, change the currency or create your own set of benchmark companies, if you don’t like the standard ones.

The utility benchmarking report provides you with a comprehensive report for any utility, again compared to similar benchmark companies. Quickly get a sense of how you measure up to the region and international best practices and find the name of leading utilities to share good practices.

The utility and country indicators and benchmark functions allow you to generate fully customized reports for any company and any indicator, and export the data to Excel or other formats.


... I am looking for country or sector resources?

The **country resources** and **sector resources** sections contain brief descriptions and links to electronic versions of hundreds of relevant documents, commented and rated by DANUBIS.org users like yourself.

The **country resources** are classified by country and type of document, and the **sector resources** are classified by topic to make it easy for you to access them. Local language versions are also included when available.

... I am interested in specific events or training programs?

The **water news and events** section contains a comprehensive register of all upcoming workshops, training events and conferences on water and wastewater services in the Danube region, fully filterable by country, audience, topic and type of event. If available, information such as registration deadlines, prices and languages are also provided.

... I want to share a missing event, resource or business opportunity?

Anyone can register as a DANUBIS.org user and upload **country** and **sector resources**, as well as **events** and **training** or **business opportunities**, very easily. The more you contribute your knowledge, the better DANUBIS.org becomes - and eventually, you might be recognized as a frequent contributor to DANUBIS.org!

Register and become a DANUBIS.org user!
New content is constantly added to DANUBIS.org. To keep up with the latest news, resources and datasets, you can:

- **Visit the website and join** our growing community of water professionals, students and interested contributors, benefit from DANUBIS.org services and take the opportunity to shape and rate the content of the platform.
- **Subscribe to the daily/weekly update:** be the first to know the newest DANUBIS.org content, straight to your inbox. You can edit your subscription preferences anytime through the subscription form.
- **Register as a DANUBIS.org user:** create a free user account and start posting your resources. You can manage your account easily through your user profile and upload list, where you can edit your posts at any time. As a registered user you are automatically signed up to the DANUBIS.org newsletter, so you won't miss any of the newest updates and developments.
- **Join the DANUBIS.org LinkedIn group:** DANUBIS.org is also active on LinkedIn, so start or join a group discussion, share relevant news with the community or simply stay informed on current developments related to DANUBIS.org and benchmarking more broadly.

Contact the team if you would like to follow the example of Bulgaria, Kosovo, Serbia and others and establish your own **country portal**, in national language, or even use the **DANUBIS Data Collection and Management platform** to let utility companies in your country upload and submit their performance data directly online, under your full control and validation.

How do I keep up with DANUBIS.org?

DANUBIS.org is maintained by IAWD and the World Bank on behalf of a Steering Group comprised of leading institutions in the region. Utility performance data is provided courtesy of the region’s regulatory agencies, ministries and water utility associations. Check the website for more details. Something isn’t to your liking or you have a great idea on how to improve the platform? We want to hear about it, so drop us a line at office@danubis.org.

Who is behind DANUBIS.org?